theoutcallspa
Offline | 9:13 AM (local time)

theoutcallspa Oct 07, 12:12 PM
Please check, i have selected on Vanny and there should not be an option for lymphatic massage
image.png (56.18 kB)

theoutcallspa Oct 07, 12:12 PM
Neither should Xiaowei have reflexology
image.png (23.77 kB)

theoutcallspa Oct 07, 12:15 PM
Kindly check on how the surcharges are applied. So long as the time falls within any of the time - be it start or end. The high surcharges amount should apply. For example, this 1030pm appointment for Angie ends at 12am, surcharge of $20 applies.
image.png (35.36 kB)

Me Oct 07, 12:21 PM
Let me check it and get back to you soon.

Thank you.

Me Oct 07, 2:48 PM
Hello there,

Regarding Vanny, I just checked the services on my end and I am not seeing the "Lymphatic Massage" option. It seems to be working fine.

You can check my screenshot here: https://prnt.sc/PHGQEQd-WXI8

Regarding Xiaowei, the Excel sheet shared previously indicated that she provides the "Reflexology" service.

You can check the reference in this screenshot: https://prnt.sc/Fk0FkJRTBAKf

Regarding the surcharge calculation, the system currently does not have a built-in option to set the exact time-overlap condition you mentioned. However, I am doing some research on this and will let you know what can be done.

In the meantime, could you please check the services for Vanny and Xiaowei once again on your end? If you are still seeing those services, please record a short video so I can get a better direction on what might be causing the issue.

Thank you.

theoutcallspa Oct 07, 7:05 PM
Please refer to this updated file instead
Therapist D... (70.07 kB)

theoutcallspa Oct 07, 7:06 PM
This is shown under Vanny, which shouldnt be the case.
image.png (46.31 kB)

theoutcallspa Oct 07, 7:07 PM
this is shown under Xiaowei. There seems to be an error on pre/post natal. pls check and revise
image.png (88.44 kB)

Me Oct 07, 7:28 PM
Okay, Let me check it and get back to you with an update.

Thank you

theoutcallspa Oct 07, 8:22 PM
Kindly check on the surcharge as well. For any start / end time that falls within the range, the higher surcharge should be charged

Me Oct 07, 8:34 PM
Okay, Let me check it.

Me Oct 08, 12:16 PM
Hi there,

I hope you are having a great day.

I have successfully updated the logic based on your newly provided spreadsheet. The service extras for Vanny, Xiaowei, and all other therapists are now accurately displaying or hiding according to their specific capabilities.

You can check the website: https://theoutcallspa.endgamecore.com/book-now/?v=0

Regarding the time surcharge request (applying the higher surcharge if the end time falls into the late-night range): I have done thorough research and testing on the booking system's core capabilities. Unfortunately, there is no option to calculate or apply surcharges based on the end time of an appointment. Standard booking plugins strictly calculate all pricing rules based solely on the start time of the selected slot.

I hope you understand my concern.

Please check the updated therapist services and let me know if everything looks good to go!

Thank you.

theoutcallspa Oct 08, 7:32 PM
If that's the case, kindly revise the timing surcharge and get back to me once completed and i'll check it through again.

11am-230pm
3pm-5pm
530pm-7pm
8pm-10pm
1030pm onwards

image.png (12.88 kB)

Me Oct 08, 7:35 PM
Noted - thanks

theoutcallspa Oct 08, 7:37 PM
Please refer to this instead, thank youu

11am-230pm
3pm-5pm
530pm-7pm
8pm-10pm
1030pm onwards

image.png (13.01 kB)

Me Oct 08, 7:45 PM
Gotcha

Me Oct 09, 5:08 PM
Hello there,

Hope you are doing well.

Per your last message, I've updated the timing surcharge as you shared.

Here you can check the website: https://theoutcallspa.endgamecore.com/book-now/?v=4

Please take some time to check the website and let me know your thoughts.

Thank you,

theoutcallspa Oct 09, 9:51 PM
May i confirm that once a customer booked a time slot say. 10:30pm-1230am, the rest of the remaining time slot will not be available anymore?
image.png (44.87 kB)

Me Oct 09, 9:58 PM
Okay, Let me check it and get back to you.

Thanks

Me Oct 10, 9:11 AM
Hi there,

Hope you are doing well..

Yes, absolutely! You don't have to worry about double bookings.

Currently, the system is showing all possible starting times (e.g., 10:30 PM, 11:00 PM, 11:30 PM) because the therapist is completely free during that entire block.

However, the system is fully dynamic. The moment a customer books the 10:30 PM slot (let's say for a 2-hour service ending at 12:30 AM), the system will automatically block out the therapist's calendar for that entire duration. All the overlapping slots (11:00 PM, 11:30 PM, 12:00 AM) will instantly disappear from the available times, ensuring no double bookings can ever happen for that staff member.

Please let me know if you want to test it out with a dummy booking, or if you have any other questions!

Thank you.

theoutcallspa Oct 10, 6:54 PM
Hi Sujan,

This is Amber.

theoutcallspa Oct 10, 6:54 PM
this one wont work.
Screenshot ... (273.42 kB)

theoutcallspa Oct 10, 6:55 PM
Quite confusing to see "free", $300, and $30....

theoutcallspa Oct 10, 6:59 PM
The theme comes with multi-level categories. I think its best to use it to minimised the confusion

in this case, we will do
Spa Massage - (then the type of massages)

avoid using add-on
Can you do tat please
Screenshot ... (497.34 kB)

theoutcallspa Oct 10, 7:00 PM
Also, we need to put the visual for different massages, Which you can pull from our website, Can you please add in respective Visual please

theoutcallspa Oct 10, 7:00 PM
1 File
Screenshot ... (213.99 kB)

theoutcallspa Oct 10, 7:03 PM
I can see that you have also try to adopt the 'turquoise' colour in the font, i wonder instead of black, can we change to other colour combination ? Because black is really not our colour, ours are more white and turquoise.

I know we are moving to the fully customise project after this project is done. However if we can change the colour skin for now will be awesome

Me Oct 10, 7:26 PM
Okay, let me check.

theoutcallspa Oct 10, 7:35 PM
thank you!

Me Oct 10, 7:37 PM
It's my pleasure.

Me Oct 12, 5:38 PM
Hi Amber,

Hope you are doing well.

I have completely restructured the booking system according to your comments and Booknetic's multi-level category structure!

Here is a summary of what has been updated:

- Multi-Level Categories: Created the Spa Massage category with all individual massage types (Aromatherapy, Deep Tissue, Lymphatic, Prenatal, Postnatal, Reflexology, TOS Signature, and Tuina).
Clear & Transparent Pricing: Removed the Add-on / Service Extras step entirely. Customers now see the exact full price upfront for each massage type.

- Native Therapist Filtering: Each therapist has been assigned directly to their specific capabilities based on your updated spreadsheet (e.g., selecting Lymphatic only shows qualified therapists like Ivy, Xiao Hui, Xiao Wei; Prenatal shows Bee Peng, Kelly, Vanny, Carrie, etc.).
Modern Appearance: Updated the color skin to the clean modern theme with white background cards.

- A quick question regarding Couple Massage: Would you also like us to break down Couple Massage into the same individual massage types, and if so, what would be the exact pricing for each duration for couples?

Please take a look at the live booking page and test it out:
https://theoutcallspa.endgamecore.com/book-now/?v=0

Please take some time to check the website and let me know your thoughts.

Best regards,
Sujan

theoutcallspa Oct 13, 10:24 AM
Hi Sujan, here's something I noticed, could you assist with making the amendments. To avoid black, this area could be turquiose background with white wordings.
image.png (18.43 kB)

theoutcallspa Oct 13, 10:25 AM
For couple massage, this will be the pricing to refer to:
image.png (15.16 kB)
Edited

theoutcallspa Oct 13, 10:26 AM
It will be 60/90/120mins respectively.

Me Oct 13, 10:28 AM
Let me check it and get back to you soon.

Thnak you.

Me Oct 13, 11:46 AM
Hello there,

Hope you are doing well.

Per your last message, I've updated the appearance and added the service for the couple's message.

Here you can check the website: https://theoutcallspa.endgamecore.com/book-now/

Please take some time to check and let me know your thoughts.

Thank you.

theoutcallspa Oct 13, 7:14 PM
Hi Sujan, could you match this the booking colour with the panel turquoise colour on top?
image.png (21.56 kB)

theoutcallspa Oct 13, 7:18 PM
At the same time, please check on the timing selected for couple massages. I have selected 90mins couple massage, the time stated in my summary is 1-230pm. But as it is couple massage, it should be for 90mins x2. 1-230pm followed by 230-4pm. Please suggest ways to fix this.
image.png (29.19 kB)

Me Oct 13, 7:20 PM
Okay, I will check it and get back to you.

Thank you

Me Oct 14, 11:42 AM
Hello there,

Hope you are doing well.

Per your last message, I've updated the timing for the couple massage and the appearance as you mentioned.

Here you can check the website: https://theoutcallspa.endgamecore.com/book-now/

Currently, I've added an "*2" next to the actual time so users can understand it easily and get the time accurately in their minds.

Please take some time to check and let me know your thoughts.

Thank you.

theoutcallspa Oct 14, 8:00 PM
Hi Sujan, just some more modification to be made
- Remove Kelly from Couple Massage List

Me Oct 14, 8:08 PM
Okay, I'll just remove Kyle from the couple's message.

If there are any other changes needed, please send them over as well.

Thank you!
Edited

Me Oct 14, 8:59 PM
I've removed Kylle from the couple's massage. You can take a look into it.

Thank you.

Me Oct 16, 10:37 AM
Hello there,

Hope you are doing well.

I was wondering if you've had a chance to check my last update.

Could you please take some time to check the booking flow and let me know if any changes are needed? If everything looks good to you, I'll proceed with implementing the same booking flow on your existing website and complete the remaining tasks.

Looking forward to your response.

Thank you!

theoutcallspa Oct 17, 6:49 AM
Hi SUjan
Translate to English

theoutcallspa Oct 17, 6:49 AM
Whats the link again pls ?

Me Oct 17, 6:49 AM
Here you can check the website: https://theoutcallspa.endgamecore.com/book-now/

theoutcallspa Oct 17, 6:53 AM
Hi Sujan.
Just visited the link.

theoutcallspa Oct 17, 6:53 AM
this time, we are so close to what we wanted

theoutcallspa Oct 17, 6:53 AM
quick questions
Translate to English

theoutcallspa Oct 17, 6:54 AM
Can you change the 'Local' to something else ?
Screenshot ... (149.3 kB)

theoutcallspa Oct 17, 6:55 AM
Maybe change to 'Singapore'

theoutcallspa Oct 17, 6:56 AM
MAy i know what is 'ICAL', is that i cloud ?
Screenshot ... (83.2 kB)

theoutcallspa Oct 17, 6:57 AM
Lastly, how do i add visual in the services ?
Screenshot ... (217.1 kB)

theoutcallspa Oct 17, 6:59 AM
Btw, we do not offer "
Aromatherapy Massage", can you please change this to Swedish Massage
Screenshot ... (712.83 kB)

theoutcallspa Oct 17, 6:59 AM
here are also visual for respective massage type, can you please include that in

theoutcallspa Oct 17, 7:01 AM
7 Files
Download All
Screenshot ... (906.55 kB)
Screenshot ... (712.83 kB)
Screenshot ... (928.9 kB)
Screenshot ... (800.87 kB)
Screenshot ... (906.55 kB)
Screenshot ... (1.1 MB)
Screenshot ... (765.97 kB)
Show less

theoutcallspa Oct 17, 7:01 AM
This is visual for Prenatal Massage
Screenshot ... (587.92 kB)

theoutcallspa Oct 17, 7:02 AM
This is visual for Postnatal Massage
Screenshot ... (1.19 MB)

theoutcallspa Oct 17, 7:03 AM
Once these changes are implemented, we are good to implement this in the website

Overview

Orders with you View all (1)

build wordpress website, ...
#FO71C1E6A1781 | $400
IN PROGRESS

About

theoutcallspa

On Fiverr since	Jul 2022
From	Malaysia

Activity PLUS

Join Seller Plus to get more insights on theoutcallspa.

Completed orders
Average rating given
Average order price
Tip frequency
Repeat order rate
Order completion rate
Date of last order
Preferred service